



**HotelTime**  
solutions

**Case study: Thai massage  
centers TAWAN**



## Thai massage centers TAWAN

TAWAN are Thai massage centres with the scent of the Far East all over the Czech Republic. It is the largest and best quality Czech network of massage establishments. TAWAN was founded in 2006 with the idea of bringing art and traditions from Asia to the heart of Europe.

### In numbers:



15 locations  
1 e-shop



Cooperation since 2010



Streamlining operations with 773 721 bookings



208 658 voucher sales

## TAWAN and Libero



TAWAN Thai Massage Centers chose our **Libero SPA** module as their **technology partner** for efficient operations. Libero supports fast, easy sales and booking of services. Guests can easily arrange everything through the integrated Libero booking engine on the TAWAN website.

The system also allows the sale of gift certificates and payments through them. Libero is **available via any web browser on any device**. It is easy to use and can be easily adapted to the needs of a specific operation. At the same time, the cloud-based solution allows management to view operation data **from anywhere**. Libero can of course be connected to HotelTime PMS.

*"Libero allows us to make online reservations for individual branches with different service offerings and also sell gift certificates for these services. Online sales can be tailored to the needs of a particular operation. The cloud-based solution then of course allows remote setup and management from anywhere."*

**Michal Votruba, Managing Director, TAWAN Group**

Libero allows TAWAN to administer a wide range of massages and therapies / from classical Thai, to pregnancy, facial, anti-stress massage to aromatherapy or foot massage and many more.



# TAWAN massage centers



**Korunní Dvůr**  
59 therapies



**Vyšehrad**  
69 therapies



**Rooseveltova**  
68 therapies



**Italská**  
76 therapies



**Říčany**  
87 therapies



**Grand Palace Brno**  
76 therapies



**Hotel Thermal**  
52 therapies



**Nikolina**  
62 therapies

# TAWAN massage centers



**Špindlerův mlýn**

44 therapies



**Golf Mladá Boleslav**

44 therapies



**Hotel Štekl**

43 therapies



**Harmony Ostrava**

60 therapies



**Hotel Horal**

49 therapies



**Resort Sklář Harrachov**

21 therapies



**Tawan Hilton Prague**



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